

Retail Opportunities

Assistant Store Manager

- model a “customer comes first” attitude, delivers legendary customer services, and supervises partners to ensure they are delivering legendary customer service.
- constantly review store environment and key business indicators to identify problems, concerns, and opportunities for improvement in order to provide coaching and direction to the shift team to achieve operational goals.
- support store manager in implementing company programs by working directly with shift team to execute action plans that meet operational and organization objectives.
- utilize and provide direction to partners during their shift on the use of operational tools to achieve operational excellence. Act as a coach and mentor to partners to improve partner performance.
- communicate clearly, concisely, and accurately in order to ensure effective store operations.
- demonstrate integrity, honesty, and knowledge to promote the culture, values, and mission of Starbucks.

分店副經理

- 營造 ” 以客為先 ” 的態度，提供卓越的服務，並監督夥伴以確保他們提供卓越的顧客服務。
- 持續評估分店環境和業務指標，輔導和指引團隊達到營運目標。
- 協助分店經理推行公司計劃，鼓勵及指導團隊達到營運目標。
- 營造積極的團隊環境並發展與夥伴的關係。
- 提供清晰、具體及時的指導，給予夥伴回饋以確保營運效率及提高夥伴表現。
- 以身作則，遵守星巴克的營運政策及標準。
- 以正直誠實的行為提升星巴克的企業文化、價值和使命。

Apply Method:

1. Please submit your resume by email to application@coffee-concepts.com or by Whatsapp 6971 1029 Or by fax 2216 7861.
2. Submit your application to any of our Hong Kong or Macau Starbucks stores.

申請方法：

1. 將個人履歷電郵方式傳送到 application@coffee-concepts.com 或 Whatsapp 至(852) 6971 1029 或傳真至(852) 2216 7861
2. 親臨任何香港或澳門星巴克分店遞交職位申請表

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It is our policy to retain the personal data of applicants for future recruitment purpose for a period of 12 months. When there are vacancies in our subsidiary or associate companies during the period, we may transfer your application to them for consideration of employment. Under the Personal Data (Privacy) Ordinance, you have a right to a request access to, and to request correction of your personal data in relation to your application. If you wish to exercise these rights, please contact our Human Resources Department.